

Your details and special day:

Name:

Address:

 Postcode:

Phone: Mobile:

Email: Fax:

Firing time: Duration: Minutes

Display date: Please include weekday and year

Your venue:

Venue name:

Venue address:

 Postcode:

Venue contact: Phone:

Fax: Email:

Venue notes: Is there anything special about the venue or the firing site? Near an Airport?

Has the venue had a professional firework display before? Yes No Unsure

Has the venue asked for a copy of our insurance certificate? Yes No Unsure

Have you indicated to the venue you wish to have fireworks? Yes No Unsure

Your display:

Show budget: £ . Including VAT Surprise: Quiet fireworks only:

Firewriting: Cost: £
 £14.00 per letter or symbol
 e.g. J (heart) J is
 3 symbols = £42.00

Extras: Please fill the boxes with quantities
 Firecrackers @ £50 6 Red Heart Shells @ £60 150mm brocade shell @ £30
 Push Start @ £40 150mm Yung Feng Finale Shell @ £60 Cost: £

Total budget: £ . Including firewriting/extras Show budget + Firewriting cost + Extras cost

Special notes: Noise or colour suggestions, music choice, agreed extras

I'd like to book MLE to fire my display
 Signed: Name:

Date:

What do I do with this form? What happens next?

Firstly thank you for considering MLE Pyrotechnics to fire your display. If you would like to book us - please fill out the other side of this form and return it to us by post, email or fax. If applicable, we will then contact the venue to check the site before writing to confirm the show with you.

Under our normal terms, an invoice for 25% of the total budget will be raised, after it has been paid the booking will be finalised and a firing team allocated to your display.

An invoice for the balance is usually sent out to you 2-3 weeks before the date and is due 7 days prior to your display. These terms are flexible if required - please enquire for more details.

We have a state of the art web based show management system that was developed in house and allows us to monitor and deal with your display details in the most comprehensive way possible from anywhere in the world. Automated systems flag when tasks need doing for each display booked and emails are automatically sent to you to indicate receipt of payments or correspondence. If we have fired at your venue before our system will flag this and show us the details from previous displays at the enquiry stage.



General display terms and conditions

General

On booking a display, MLE Pyrotechnics Limited will provide a spectacular firework display on the given date and time at the given location.

In return MLE shall receive payment from the client at the rate agreed in the form of either a deposit and balance arrangement or full payment, either way with full payment prior to the display date (unless otherwise agreed in writing beforehand).

Safety is of the utmost concern for both parties and comes above any other consideration.

Cancellation terms

In the very unlikely event that the display is cancelled or cannot be fired we reserve the right to charge for costs incurred up to the point in time of cancellation. Our standard terms are as follows, unless otherwise agreed in writing:

1 week prior to the event	35% retained
2 days prior to the event	40% retained
Display date, before crew set out	60% retained
Display date, after arrival	70% retained
Display date, after rigging/setup	80% retained

Please note - on writing, we have never had to cancel a display due to safety concerns or weather conditions.

Limit of liability

Whilst MLE shall do everything possible, including alteration of the display, movement of the firing site and/or audience, in order to avoid cancellation due to the weather; MLE shall not be liable for any cancellation due to weather or safety concerns or alteration of site layout or expected audience location.

In the event of any refund, the limit of MLE's liability shall be no greater than the contract value. MLE shall not be liable for any direct, indirect or consequential loss. MLE shall not be liable for any delays or changes to the agreed site, location, conditions or security outside of our control.

Firewriting

Firewriting is very weather dependant. It is MLE's policy to work as hard as possible to provide the display and extras ordered by clients. In the unlikely event that weather or site conditions prohibit firewriting we will add extra fireworks to the same value.

Improvements or feedback

If you have anything good or bad to say about our service so far, please feel free to use the box below, we strive to maintain a very high service for our clients. If you don't mind telling us where you got to hear about MLE then we'd be very grateful as it helps us to streamline our advertising. Many thanks.